

Tech Support

You wanted Salesforce without having to pay for a huge number of consulting hours up front. You wanted fast, comprehensive answers to your Salesforce questions. You wanted a pay-as-you-go system to control unforeseen costs. We listened. With Idealist Consulting's Tech Support you get the help you need, when you need it. Idealist Consulting's Tech Support provides:

Affordability

Most organizations simply have too much to do or cannot afford the added expense of having a full time staffer to act as Salesforce administrator and developer. With our tech support you can expect to reduce your database administration costs by 40%. Concerns such as office space, benefits, office equipment and training do not apply.

Accessibility

Get a reply to your technical questions within 48 hours by an experienced Salesforce consultant. We operate in all time zones in both English and Spanish.

Simplicity

You will have an ongoing contractual relationship with certified consultants, reducing the need for multiple SOWs and NDAs. Tech Support includes 50 consulting hours. You utilize the hours you need for the project requirements you want, and are invoiced only for the hours you use. You contact us, a qualified consultant contacts you, and your problem is solved. It's that simple.

Experience

Our certified consultants will provide support including but not limited to: Customization, Data Migration, Data hygiene, Integration, Training, Campaign configuration, Case management, Report design, Development work, User configuration and more.